

DIGITAL BANNER & SCREEN PRINT WARRANTY

INTERIOR

Digital vinyl interior banners as well as screen printed marine acrylic banners are warranted against defects in workmanship for two (2) calendar years from the date of the Consort Display Group invoice. During normal use, inks are covered against cracking, peeling or chipping. A minimal amount of ink color fading over time can be expected due to UV exposure. The warranty requires banners to be properly maintained according to Consort specifications. Scratches or tears resulting from improperly mounting banners onto stands, folding instead of rolling or improperly storing banners are not covered under warranty. Custom banners on special substrates are not warranted.

WARRANTY REMEDY

If, during the warranty period, a KBW digital vinyl banner or a screen printed banner has failed to perform for reasons associated with the printing and sewing of the banner, Consort Display Group will on a pro-rata basis repair or replace the banner, at its discretion. Banner failure due to improper installation, display, maintenance or storage is not warranted. Photographic evidence of proper installation and maintenance is required. Banners may not be returned to Consort for warranty consideration without prior written authorization in the form of a Consort-issued Return Merchandise Authorization (RMA). Collect shipments will be refused. Upon receipt, Consort will immediately inspect the banners and contact the customer within two (2) business days with the findings and a proposed plan of action. Labor to remove and/or reinstall banners is not covered under this warranty.

CONSORT DISPLAY GROUP

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